



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
**CLEC QUARTERLY SERVICE QUALITY REPORT**

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Alternative Phone, Inc

QUARTER/ YEAR 2ND / 2008

Reporting Month → APR MAY JUN

**Number of South Carolina Customer Access Lines Provided:**

via Resale → 36 35 36

via UNE-P → 3 3 3

via Other Methods →                     

Total South Carolina Line Count → 39 38 39

**Trouble Reports / Access Line (%)** → 0.03% 0.05% 0.0%  
 (Objective: < 7%)

**Customer Out of Service Clearing Times (%)** → 100% 100% 100%  
 (Objective: ≥ 85% w/in 24 hrs)

**New Installs Completed w/in 5 Days (%)** → 100% 100% 100%  
 (Objective: ≥ 85% w/in 5 working days)

**Commitments Fulfilled (%)** → 100% 100% 100%  
 (Objective: ≥ 85%)

Explanation for Objectives Not Met:

Does your company use its own switching facilities  
 to provide services within South Carolina? → YES ☐ or NO ☒

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